

# ISS TECHNOLOGY PARTNERS WITH AEG

AEG has signed an agreement with In Stadium Solutions (ISS 24/7) to provide master services for AEG Facilities' Southern California venues including STAPLES Center, The Home Depot Center, Nokia Theatre L.A. LIVE, Citizens Business Bank Arena and L.A. LIVE. The implementation of ISS's industry leading technology including Patron Texting, Incident Management and Computerized Maintenance Management Systems has been very successful.

"We at ISS could not be more excited to partner with AEG, and are thrilled to add such clients as STAPLES Center, L.A. LIVE, and AEG's Los Angeles fleet of managed facilities. ISS looks forward to implementing our industry leading technology at many additional AEG Facilities domestically and internationally as well," said Chad Ladov VP of Business Development for ISS.

STAPLES Center launched their ISS text system this past May which allows guests to communicate instantly, discreetly and directly with the venue's security command center if assistance is needed in dealing with an unruly fan, a cleanup in their section or any issues and concerns that a guest may feel the need to report

"We are excited to utilize this innovative technology to enhance the fan experience| at STAPLES Center and help to more efficiently and effectively manage guest relations throughout our venue," said Lee Zeidman, General Manager, STAPLES Center. "The implementation of the In Stadium Solutions (ISS 24/7) technology allows us to increase our efficiency in responding to our fans' concerns and other venue issues, which will both improve our security and boost the overall experience of attending events at STAPLES Center."